



FREQUENTLY ASKED QUESTIONS

Q: DO YOU ACCEPT RETURNS?

We stand behind all our clothing items. All off the rack items are returnable if they have not been worn, no alterations have been made and the tag is still on the garment. Please let us know if you are not satisfied within a few days of receiving your item.

OPTIONS

A: You can have us make you another piece

B: Apply credit toward a custom

C: Refund minus 15% restocking fee

Q: HOW LONG DO CUSTOM ORDER TAKE?

All Custom Orders are placed on the schedule of priority. Generally, custom orders you can expect 2-4 weeks depending upon time of season. We understand last minute needs and needing time to pay for an item. So, we can work with you on your schedule to meet your needs for that upcoming show.

Q: HOW DO I WASH MY CLOTHES?

DO NOT MACHINE WASH OR DRY CLEAN

Hand washing the areas with cold water light soap or alcohol.

Using a soft cloth to clean area and make sure to get all soap off.

Lay flat to dry. Make sure to not wet any crystals or leather as leather will bleed onto fabric.

Q: HOW DO I MEASURE MYSELF?

The best way is for someone to measure you. We are here to help and can facetime/video chat with you during this process. Make sure to take measurements while wearing under garments you will be showing in.